



March 5, 2026

Little Rock Water Reclamation Authority
11 Clearwater Drive
Little Rock, AR 72204

Dear Mr. Ridings:

On behalf of Servpro Commercial, LLC (Servpro), thank you for allowing us to participate in your Request for Proposal: 24COR-012 EMERGENCY DISASTER RESTORATION & CLEANUP SERVICES. We appreciate the time and effort your organization has invested in developing and administering this solicitation.

Servpro values the opportunity to submit our proposal and to present our qualifications, experience, and approach in support of LRWRA and the participating members of CoreTrust who may utilize the award. The process reflects your organization's commitment to transparency, fairness, and thoughtful evaluation, and we are grateful to be considered.

Our offer is contingent on the acceptance of Servpro's redlines to the solicitation. That being said, we understand there may be proposed edits that are unacceptable. If that is the case, kindly let us know and we will be happy to have a discussion to resolve any open issues.

For the New Jersey opportunities, we have attached the applicable forms that have been filled out by the applicable franchise in New Jersey.

For each of the certifications required by the Solicitation, we will certify on behalf of the franchisees that will be performing the work and subject to the terms of the contract. Because Servpro is not performing the work, the certifications are inapplicable to it.

LRWRA and CoreTrust have our assurance that, if selected as an approved vendor, we will consistently demonstrate our commitment to our core values in every engagement. We welcome a direct and transparent relationship with you and your participating members, and we value open communication. Should you ever have questions, concerns, or feedback regarding our services or our partnership, you are welcome to contact me directly. We would be honored to serve as a trusted business partner to LRWRA and CoreTrust.

Respectfully,

Signed by:


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John Sooner, President
Servpro Commercial, LLC